



## USER MANUAL AOX 6288 W/B

Stay Healthy Choose AOX



Our Showroom at  
Blk 28, Sin Ming Lane #03-143  
Midview City, S573972

Our Service Centre at  
Blk 28, Sin Ming Lane #03-136  
Midview City, S573972

Our Warehouse at  
Blk 26, Sin Ming Lane #03-122  
Midview City, S573971

Call us at  
+65 6456 4321

Follow us at  
[facebook.com/aoxwater](https://www.facebook.com/aoxwater)

Visit us at  
[www.aox.com.sg](http://www.aox.com.sg)

Voted No. 1 Brand

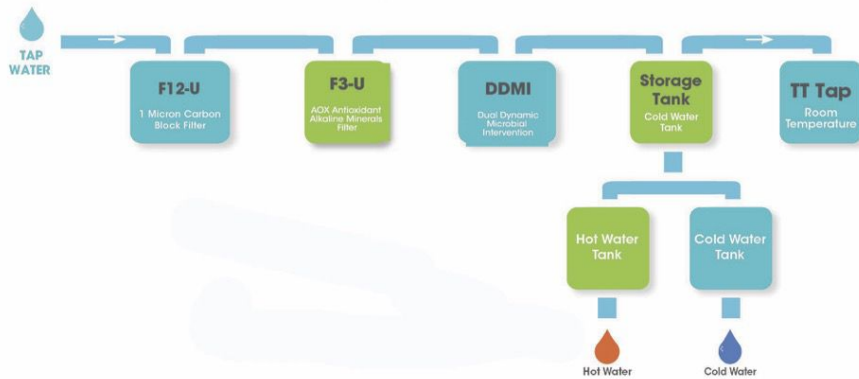


# THANK YOU FOR CHOOSING AOX

We are confident that the AOX-3288 will provide you with the highest quality of antioxidant alkaline water. This unit is equipped with 5-stage filters for removing impurities, bacteria and viruses from your water.

## Filtration System

Diagram 1



(Please use only microbiologically safe water or of known quality with adequate disinfection)

## Parts Name



1. Hot water safety button
2. Hot water lever
3. Cold water lever
4. Water tray



1. Top cover
2. Cold water on/off switch
3. Hot water on/off switch
4. Water drain cap
5. Power plug
6. Water inlet

## Replacement of Filters

1. Please pay attention to the arrow mark of filters when you are changing your filters. **(Diagram 1)**

### 2. Optimal Lifespan:

To ensure optimal antioxidant properties and alkalinity of the drinking water, it is recommended to change filters every 6 to 9 months. The alkalinity, antioxidant properties, taste and amount of water produced by AOX filters may vary in accordance with the quality, pressure and temperature of the water source. If the incoming water has more suspended particles, it may choke the filter(s) before the recommended date.

### 3. CAUTION:

**DO NOT USE** where the water is microbiologically unsafe or of unknown quality without adequate disinfection.

### SHUT OFF THE WATER VALVE

Whenever the dispenser is left unattended overnight, on weekends or during holidays. This will prevent water pressure from building up over time which may lead to accidental leakages.

4. **Maximum Pressure:** 120 PSI

## How to Turn Off the Inlet Water Valve and Open the Cover?

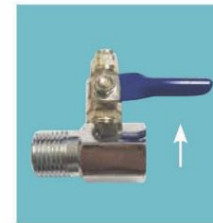


Photo A  
1. Turn off the water valve



Photo B  
2. Turn off both switches



Photo C  
3. Push down and pull out



Photo D  
4. Remove and replace filters in the same sequence

## How to Change Filters?

1. Close the water valve **(Photo A)**
2. Turn off both switches **(Photo B)**
3. Push in both levers and drain the water **(Photo E)**
4. Turn anti-clockwise to remove the cover and drain off any excess water **(Photo F)**
5. Remove the front cover by pressing down and pulling it out to access the filters. **(Photo C)**
6. Pull out the tubes **(Photo G)** and remove the whole set of filters **(Photo D)**
7. Insert the new filters in the same sequence **(Photo D)**
8. Close back the cover.
9. Turn on the water valve **(Photo H)**
10. Wait for 15 mins for the water to fill up both Hot/Cold tanks inside the dispenser. Be sure to flush away 10 litres of water **(Photo E)**
11. Turn on both Hot/Cold switches **(Photo B)** and the AOX dispenser is ready for use.



**Photo E**

Please lift up each lever to dispense AOX water



**Photo F**

Turn anti-clockwise to remove the cover. Tighten back the cover by turning clockwise after draining of water.



**Photo G**

Use your finger to push in the ring as shown in direction (1) and hold it while you pull out the tube as shown in direction (2)



**Photo H**

Turn on the water supply

### Notes:

It is normal to experience a "popping" sound or to have lots of air bubbles (that may cause the water to look cloudy) when the filters are new. This is due to the air trapped in the new filters.

If you find some particles in the water, please do not be alarmed. The particles are tested by independent labs to be activated carbon or alkaline minerals which is safe for consumption. The quality and taste of the water is dependent on the incoming water source and the filter's usage.

To ensure that you get optimal antioxidants and alkalinity, please follow the recommended filter change schedule. You may refer to the date written on the sticker (pasted on the side of the dispenser) or when you hear the FCT (Filter Change Timer) beeping.



## Specification

- Capacity: Hot 2.1L, Cold 3.6L
- Chilling System: LG compressor, R-134a 40g Refrigeration Gas
- Water Temperature: Cold +/- 10 Degrees.
- Hot +/- 80 Degrees
- Dimensions: W26 x D36 x H110 cm
- Power Consumption: Compressor (0.7A)
- Heater: 470W
- Total Power Consumption: 50W
- Net Weight: 19.25kg
- Power: 220 - 240V / 50Hz

## Troubleshooting Guide

- Please check the following before asking for support.
- The dispenser may not operate properly because the user is not familiar with the product use even if it is not broken down.
- Please take the following measures. If there is still a problem, please contact Customer Service.

## Problem

Indicator on the dispenser is not lighting up.

Hot or Cold water not dispensing out from dispenser.

Hot water is not hot or cold water not cold

Water is leaking from the dispenser

## Check

Check if the main switch and Hot/Cold switches are switch on?

Did you turn on the main water supply valve?  
Did you change your filters regularly?

Check if both Hot/Cold switches are switch on?  
Check if you have given ample time for both Hot/ Cold tank to either heat up or keep the water chilled.  
Hot water requires 5 minutes while Cold water requires 15 minutes.

Check if the leakage could be from the connectors. It could be due to condensation. Try wiping off the water from the dispenser using a dry cloth and see if there is still leakage.

## Measures to take

Try Off / On power

Turn on the main water supply valve. Call up our Customer Service hotline.

Try resetting the heating sensor  
Or Call up our Customer Service hotline.

Turn off the water supply valve from the tap water pipe and unplug the power cord. Call up our Customer Service hotline.

# AOX-6288 W/B

